

What are the strengths in the SOC? What is going well?

Promotion of wellness in TCMHS under the BHH model. BHH model compared to CCM. Forward thinking, whole health and wellness. Improved outcomes. Value based care. Some Performance measures are attainable. Collaboration between agencies.

What are the current problems and gaps in the SOC?

Timely response from the state. No bidirectional communication between the state and the providers. Information from KEPRO for data measures. Medicaid expansion. Rural access to HCT. Current rates do not support workforce development, which create gaps in services available. Waitlists for services due to low unemployment. Long ER stays with eventual discharge home. Necessary steps to go through to get kids a higher level of care. No strategic plan from the state. Bridgton hospital has limited access to crisis providers. Thread through services. Why do children need to fail services to gain access to higher level of care. Child welfare issues. Very high turnover of cases due to high burden. Non-timely response from the department. CPS is grossly understaffed. State offered/funded trainings for providers and state workers. Service system is not well integrated(DHHS, DOC)Services not driven by assessment but driven by failure. Children are not able to access residential treatment in a timely manner, close to natural resources. Families unable to engage in treatment due to distance and inability to access transportation assistance. Non-trauma informed system of care. Current metrics are not designed to capture clinical progress but cost containment. Prescription barriers in terms of cost. Fee for service model. Adolescent programming that is integrated. Disjointed care

What possible solutions do you or your organization think may help the SOC overcome current problems and gaps? What are the best ways for the SOC to improve?

Need capitated or PMPM rate. Engage providers in conversation. Strength based, solution focused, trauma informed, integrated with focus on whole health and wellness trauma SOC. Low barrier residential treatment for children with SUD. Grant dollars for BHH program.